

December 2025

Hiive Markets Limited (“**Hiive**” or “**Firm**”) has developed a Business Continuity Plan (“**BCP**”) to outline how it will respond to events that may significantly disrupt the Firm’s operations. Given the timing and impact of such disasters or disruptions are unpredictable, Hiive must remain flexible in responding to actual events as they occur.

Our Business Continuity Plan

We plan to quickly recover and resume business operations after a significant business disruption and respond by safeguarding our employees and property, making a financial and operational assessment, protecting the Firm’s books and records, and allowing our customers to transact business. In short, our BCP is designed to permit our Firm to resume operations as quickly as possible, given the scope and severity of the significant business disruption.

Our BCP addresses the following: data backup and recovery; all mission-critical systems; financial and operational assessments; alternative communications with customers, employees, and regulators; alternate physical location of employees; key personnel replacement; critical supplier, contractor, bank, and counter-party impact and regulatory reporting.

Varying Disruptions

Significant business disruptions can vary in scope, such as affecting only our Firm, a single building housing our Firm, the business district where our Firm is located, the city where we are located, or the whole region. Within each of these areas, the severity of the disruption can also vary from minimal to severe. In a disruption to only our Firm or a building housing our Firm, we will transfer our operations to a local site when needed and expect to recover and resume business within 24 hours. In a disruption affecting our business district, city, or region, we will transfer our operations to a site outside the affected area and recover and resume business within 48 hours.

Contacting Us

In the event of a significant business disruption, you may not be able to contact Hiive as you usually would. You can contact Hiive using one of the following options:

- Phone: 604 670-4473
- Email: compliance@hiive.com
- Website: <https://www.hiive.com/>

For more information

If you have questions about our business continuity planning, you can contact us at 604- 670-4473 or compliance@hiive.com.